IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:

Max Copperman et al.

Title:

EFFICIENT AND COST-EFFECTIVE CONTENT PROVIDER FOR CUSTOMER

RELATIONSHIP MANAGEMENT (CRM) OR OTHER APPLICATIONS

Docket No.:

1546.015US1

Filed:

January 14, 2002

Examiner:

Neveen Abel Jalil

Serial No.: 10/047,446 Due Date: January 29, 2006

Group Art Unit: 2165

MS AF

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

We are transmitting herewith the following attached items (as indicated with an "X"):

 \underline{X} Return postcard.

X Amendment and Response (17 pgs.).

If not provided for in a separate paper filed herewith, Please consider this a PETITION FOR EXTENSION OF TIME for sufficient number of months to enter these papers and please charge any additional fees or credit overpayment to Deposit Account No. 19-0743.

SCHWEGMAN, LUNDBERG, WOESSNER & KLUTH, P.A.

Customer Number 21186

Atty: Suneel Arora

Reg. No. 42,267

CERTIFICATE UNDER 37 CFR 1.8: The undersigned hereby certifies that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail, in an envelope addressed to: MS AF, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on this 2 day of January, 2006.

Name

Sionature

SCHWEGMAN, LUNDBERG, WOESSNER & KLUTH, P.A.

(GENERAL)

EXPEDITED PROCEDURE – EXAMINING GROUP 2165

AF

PE SAN 10/047,446

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

plicant: Max Copperman et al.

Examiner: Neveen Abel Jalil

serial No.: 10/047,446

Group Art Unit: 2165

Filed:

3.0 2006

January 14, 2002

Docket No.: 1546.015US1

Title:

EFFICIENT AND COST-EFFECTIVE CONTENT PROVIDER FOR

CUSTOMER RELATIONSHIP MANAGEMENT (CRM) OR OTHER

APPLICATIONS

AMENDMENT & RESPONSE UNDER 37 C.F.R. 1.116

Mail Stop AF Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

This responds to the Office Action dated on November 29, 2005, and is being filed within the two-month shortened response period.

In response to the Final Office Action dated November 29, 2005, please amend the application as follows: